



Floor Manager

In Italian, "CiboDivino" means "divine food," which perfectly describes CiboDivino Marketplace, a market offering divine, and authentic Italian goods located in Oak Cliff's Sylvan Thirty development. Our urban farmhouse design, with massive windows, invites conversation and provides a relaxed atmosphere for our community to connect.

We are looking for a manager who can provide an excellent overall dining experience for our guests and act as the eyes and ears of the Marketplace. Job duties and responsibilities include the ability to delegate tasks to team members and ensure that restaurant service and high-quality standards are met.

If you're a natural leader looking for a job you can grow in, then CiboDivino is the place for you!

Responsibilities include, but are not limited to:

- Always greeting guests with courtesy and hospitality
- Providing customer service, answering customer questions, addressing complaints, and maintaining customer relationships
- Policing and managing the front-of-the-house to maintain a clean, safe, and inviting environment for guests
- Training staff to perform allocated tasks
- Supervising and managing staff to ensure everything is moving efficiently and the team is on task
- Monitoring any problems on the floor and managing any situations that arise
- Knowing the menu and providing detailed information when asked, e.g., portion sizes, ingredients, potential food allergies
- Informing guests about in-house specials, or offering menu recommendations upon request
- Up-selling additional products when appropriate
- Must follow and maintain all health department regulations
- Being a team player and effectively communicating with the kitchen staff is elemental

Requirements:

- Must be TABC certified and have a current Food Handlers certification
- Prior experience in a managerial position, a plus
- Leadership skills with an optimistic attitude
- Strong organizational and multitasking skills with the ability to perform well in a fast-paced environment
- Active listening and effective communication skills with the team & customers
- High school diploma or equivalent

[APPLY NOW](#)